

General Terms & Conditions

1. Admission to X Digi Park is subject to our Rules and Regulations, which are set out on the website at <http://www.xdigipark.com>.
2. Children aged 11 or below must be accompanied by someone aged 15 or above.
3. X Digi Park may, without prior notice and without refund or compensation, change the operating hours of the park or attractions, close the park or any part thereof temporarily, or suspend the operation of individual games or facilities for weather, safety, maintenance, or any other reason.
4. The following activities are strictly prohibited in X Digi Park:
 - a) Sale of goods or services except with prior consent;
 - b) Commercial photography or videography except with prior consent;
 - c) Distribution of printed or recorded materials of any kind;
 - d) Unauthorized events, demonstrations or speeches, or the usage of any flag, banner or sign, and other unauthorised public gatherings;
 - e) Playing or operating remote-controlled flying devices except with prior consent;
 - f) Engaging in any unsafe act or other act that may impede the operation of X Digi Park or any associated facility.
5. No pets or animals are permitted in X Digi Park other than service animals with valid identification.
6. Visitors accept and agree that X Digi Park may take and use your photographs or images for commercial purposes.
7. Visitors agree to comply with all notices and directions by any member of staff with the purpose of ensuring safety and order, including but not limited to bag checks.
8. X Digi Park reserves the right to deny admission or to require removal from the park, without refund or compensation, for illegal, unsafe or offensive behaviour, or if we consider the required circumstances.
9. Except where required by law, under no circumstances are we liable for any damage, loss or personal injury suffered by you, whether the same is caused by our negligence or otherwise.
10. In the event of disputes, X Digi Park reserves the right to make the final judgment on the dispute and otherwise in respect of tickets and/or token purchases.
11. In the event there are inconsistencies between the English and Chinese Terms and Conditions, the English version shall prevail.

12. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region of the People's Republic of China.

Personal Information Collection Statement

Personal data collected upon the purchase or issue of X Digi Park token may be used for the processing of requests or enquiries, enforcing the terms of the commercial dealings, sending administrative materials to you, our internal business and administrative purposes, research and statistical purposes or another directly related purpose, or for legal, safety or security purposes. Provision of personal data for the mandatory fields is necessary. If you do not provide such personal data, we may not be able to provide you with the products or services you requested. Personal data may be transferred to third parties involved in fulfilling the aforesaid purposes or other persons as required by law.

The purpose of this General Terms and Conditions (hereinafter GTC) is to define the general terms of the use of the e-Token (hereinafter E-Token) issued by Lagomgear Limited, (hereinafter Lagomgear) at X Digi Park (hereinafter X Digi Park), organised and held by Lagomgear, and the rights and obligations of X Digi Park and the natural persons using the E-Token (hereinafter visitor or E-Token User).

Ticketing Terms & Conditions

1. Free Admission to X Digi Park.
2. E-Token can be purchased both online and at reception. E-Tokens can be used throughout X Digi Park, including sports simulation games, VR and challenging skill games, etc.
3. The value of 1 E-Token is HK\$10.

E-Token Terms

1. By using the xdigipark.com website to purchase or buy E-token, the E-Token User agrees to the provisions of this GTC and accepts to be bound by these GTC.
2. E-Tokens shall be used in exchange for sports simulation games, VR and challenging skill games, etc., located at X Digi Park only, as unilaterally stipulated by X Digi Park under this GTC.
3. The E-token account cannot be considered a bank card or a cash equivalent payment means.

4. The balance remaining on the E-token account cannot be withdrawn.
5. The E-token account is valid from acceptance and can be recharged at the reception located at X Digi Park.

The E-token account Request, Handling

1. The Visitor can also register the E-token account at the xdigipark.com webpage

Recharging Balance

1. Recharging the E-token account can be made only at X Digi Park designated locations and/or at the xdigipark.com webpage.
2. Each account has a balance in e-Tokens. The minimum amount of recharging is one e-Token. The card can be used in exchange for sports simulation games, VR and challenging skill games, etc., located at X Digi Park only, for any number of e-Tokens if the balance of the account allows.
3. The balance can only be recharged in e-Tokens. Recharging disputes can only be made at the recharging point immediately following the recharge. After leaving the recharging point, recharging disputes are no longer valid.

Payment By E-token account

1. Payment is made with the help of designated X Digi Park staff only.
2. Each designated X Digi Park staff member has a QR code scanner for e-token transaction
3. Payment process:
 - a) Each designated member of X Digi Park staff has a QR code scanner assigned to each sports simulation game, VR and challenging skill game, etc. of X Digi Park with the number of e-Tokens required to exchange for that specific game
 - b) The e-Token amount is shown near the game booth area, and if the visitor accepts the indicated amount, he/she personally or with the help of X Digi Park staff, scans the E-token users' own E-token account QR code, and the exchange takes place;
 - c) The balance of the E-token account is decreased by the number of e-Tokens exchanged;
 - d) The account of the E-token user shows the new balance of e-Tokens;
4. Cancellation of the exchange is not possible.

Checking The Balance

1. The balance of the e-Token account is shown in the E-token user's e-account immediately after each exchange, and a balance can be requested at the reception or login to the website of xdigipark.com for checking.
2. X Digi Park's record concerning the balance of the E-token account is final.

Withdrawal Of The Balance

1. The non-used balance on the E-token account cannot be withdrawn.

X Digi Park Unexpected Closure Policy

Lagomgear recognises that our customers may have concerns regarding X Digi Park's opening and unexpected closures. We would like to assure all our guests that in the event of an unscheduled or early closure, all our guests on that day will be offered to revisit us on another day.

1. In the event that X Digi Park has to close early on a particular day, closure announcements will be made on-site and online via the official Facebook page.
2. All E-token accounts registered will be valid throughout the duration of X Digi Park open till 31 December 2022.
3. Any further queries can be directed to our Customer Care Team support@lagomgear.com

一般條款及細則

1. 賓客進入 X Digi Park (「場地」)須受條款及規則約束，有關規則列明於 <http://www.xdigipark.com> (「網頁」)。
2. 11 歲或者以下小童必須由另一個年滿 15 歲或以上人士陪同。
3. 因安全，保養或其他原因，我們可能會在沒有預先通知及退款或賠償的情況下，更改 X Digi Park 開放及關閉時間，或者暫時關閉場地部分設施，或者停止個別場地設施。
4. 嚴禁在場內進行以下活動：
 - a) 未經許可售賣商品或提供服務；
 - b) 未經許可進行商業攝影或錄影；
 - c) 派發任何種類之印刷品或錄製品；
 - d) 未經許可之活動、遊行或演說，或使用任何旗幟、橫額或標誌，及其他未經許可之公眾集會；
 - e) 未經許可使用或操作遙控式飛行裝置；
 - f) 進行任何不安全或其他妨礙場地或其關聯設施運作的行為
5. 禁止攜帶寵物或動物入場，持有效證明文件的服務性動物除外
6. 賓客接受並且同意 X Digi Park 在場內進行拍攝並使用你的肖像以作商業用途。
7. 賓客同意遵守場內任何工作人員的指示以維護場內秩序及安全，包括但不限於攜帶品安檢程序。
8. 針對任何危險或非法行為，我們有權拒絕有關人士入場或要求該等人士離開，而有關人士將不會獲得退款或任何賠償。
9. 除法律條例說明外，我們毋須為賓客之財物損壞或損失負責，不論此等損壞或損失是因我們的疏忽或其他原因所致。
10. 如有任何爭議，X Digi Park 保留對爭議、其他門票及/購買代幣爭議的最終決定權
11. 如果條款和條件的中、英文版本存在差異，則以英文版本為準。
12. 本規則受中華人民共和國香港特別行政區之法律所管限並須根據香港之法律解釋。

個人資料收集聲明

就購買 X Digi Park 電子代幣或領取優惠下收集的個人資料可能被用作與處理您的要求或查詢、執行我們於商務交易上的條款、用於我們的內部業務和行政目的或其他直接相關的目的，或法律、安全或保安目的。我們需要您就必須填寫的欄目提供個人資料，以向您提供您所要求的產品或服務。所收集的個人資料，可被移轉給參與履行上述目的的第三方、或法律要求的其他人。

此一般條款及細則 (以下簡稱 GTC) 目的旨在界定由 Lagomgear (以下簡稱 Lagomgear) 所發出的電子代幣，由 Lagomgear 舉辦的 X Digi Park(以下簡稱 X Digi Park) 的用途，以及場地和使用電子代幣的人士(以下簡稱入場人士或電子代幣使用者) 各自的權利與義務。

門票條款及細則

1. X Digi Park 是免費入場

2. 電子代幣門票可於網上或即場訂購。電子代幣能用於場地任何地方，包括運動模擬遊戲、VR、挑戰技能遊戲等。
3. 每一個電子代幣為港幣 10 元

電子代幣及賬戶的條款及細則

1. 電子代幣使用者使用 xdigipark.com 使用或購買電子代幣代表已接受本條例並受本條例約束。
2. 本條例單方面規定電子代幣只適用於場地內的運動模擬遊戲、VR、挑戰技能遊戲等。
3. 電子代幣賬戶不能代替銀行卡或現金作付款用途。
4. 電子代幣賬戶內餘額不能退款。
5. 電子代幣於場地內被認可，並可於場地內接待處充值。

電子代幣賬戶的申請及處理

1. 入場人士可於網頁 xdigipark.com 註冊電子代幣賬戶

為電子代幣賬戶充值

1. 充值電子代幣賬戶可於場地內接待處充值及 xdigipark.com 充值。
2. 電子代幣賬戶需於餘額充足情況下使用。每次充值最少 1 枚電子代幣。電子代幣卡只適用於場地內的運動模擬遊戲、VR、挑戰技能遊戲等。
3. 如有任何關於充值的爭議，請於充值後立即在充值點提出。離開充值點後所提出關於充值的爭議均無效。

使用電子代幣賬戶付款

1. 電子代幣卡進行交易需由場地指定員工協助下進行。
2. 每位場地指定員工均有二維碼掃描設備用作處理電子代幣交易。
3. 交易過程：
 - e) 每位 X Digi Park 指定員工均配備一台二維碼掃描設備，而該運動模擬遊戲、VR、挑戰技能遊戲所需的電子代幣將於遊戲攤位附近顯示；
 - f) 所需幣值將於遊戲攤位附近顯示，如入場人士接受該指定幣值，電子代幣使用者本人或於場地員工協助下，將使用二維碼掃描設備掃描電子代幣使用者的電子賬戶專屬二維碼以進行交易。
 - g) 電子代幣賬戶內的餘額將因應交易扣除；
 - h) 電子代幣賬戶內的最新的餘額會於電子代幣使用者的電子賬戶顯示。
4. 已完成的交易不設取消。

查詢餘額

1. 電子代幣賬戶內的餘額在每次交易後即時於電子代幣使用者的電子賬戶顯示，餘額亦可登入 [xdigipark](http://xdigipark.com) 網頁、場地內接待處及場內指定員工查閱。

2. 電子代幣賬戶的餘額以 X Digi Park 的紀錄為準。

餘額退款

1. 電子代幣賬戶內的餘額不設退款。

X Digi Park 非預期關閉

Lagomgear 了解到我們的客人可能對 X Digi Park 開放時間的變動有所顧慮。藉此，我們想向所有客人保證，如果場地的開放時間由任何變動，當天所有客人將可以改天重新進入 X Digi Park。

1. 如果場地必須在特定日期提早關閉，主辦方則將通過官方 Facebook 專頁及在 X Digi Park 場內發布關閉公告。
2. 所有註冊的電子代幣賬戶都會在 X Digi Park 開放日子即至 2022 年 12 月 31 日期間有效。
3. 如有任何其他疑問，請聯繫 X Digi Park 的客戶服務團隊 suuport@lagomgear.com